



**Pacific Gas and  
Electric Company**

# LETTER AGREEMENT NO. 11-08-PGE

**IBEW**



PACIFIC GAS AND ELECTRIC COMPANY  
LABOR RELATIONS AND HUMAN RESOURCES DEPARTMENT  
MAIL CODE N2Z  
P. O. BOX 770000  
SAN FRANCISCO, CA 94177  
(415) 973-4310  
STEPHEN RAYBURN  
DIRECTOR AND CHIEF NEGOTIATOR

INTERNATIONAL BROTHERHOOD OF  
ELECTRICAL WORKERS, AFL-CIO  
LOCAL UNION 1245, I.B.E.W.  
P.O. BOX 2547  
VACAVILLE, CALIFORNIA 95696  
(707) 452-2700  
TOM DALZELL  
BUSINESS MANAGER

February 14, 2011

Mr. Tom Dalzell, Business Manager  
Local Union No. 1245  
International Brotherhood of  
Electrical Workers, AFL-CIO  
P.O. Box 2547  
Vacaville, CA 95696

Dear Mr. Dalzell:

The Company proposes pursuant to Section 204.4 of the Agreement to pilot the use of a Telecommunications Technician at the TSC in Sacramento, California, for one year beginning immediately.

The objective of this pilot is to perform selected, suitable Telecommunications Technician service functions from the TSC in hopes that it will deliver positive contributions to client service and telecommunications efficiency. The duties of the Telecommunications Technician at the TSC will include but will not be limited to: client requests, incident tickets, work orders, automated alarms or management of inventory databases that do not require actual hands on support and that could more effectively be fulfilled with a centrally located technical resource. This work could include end user support for the newly established radio system, mobile connect platform, voicemail systems and Private Branch Exchange-Phone Switch.

The individual Telecommunications Technician assigned to the Sacramento TSC will be done on a volunteer basis with the temporary assignment going to the employee with the most seniority who volunteers. The Company shall seek volunteers in the following order: local headquarters, bidding area, bidding unit and system. If necessary, the provisions of Section 202.23 (temporary headquarters) shall be utilized. If there are no volunteers, PG&E will contract the work to an IBEW signatory contractor.

The Company will meet with the IBEW by June 2011 to discuss the status of the pilot. If the pilot is successful, discussions will begin about creating a regular Telecommunications Technician position at the Sacramento TSC. The pilot of the above listed work to the Telecommunications Technician at the Sacramento TSC is without precedent.

The Company has discussed this Letter of Agreement with IBEW Business Representative Joe Osterlund.

Mr. Tom Dalzell

-2-

February 14, 2011  
L/A 11-08-PGE

If you are in accord with the foregoing and agree thereto, please so indicate in the space provided and return one executed copy of this letter to the Company.

Very truly yours,

PACIFIC GAS & ELECTRIC COMPANY

By:           /s/ Stephen A. Rayburn            
Stephen A. Rayburn  
Director and Chief Negotiator

The Union is in accord with the foregoing and agrees thereto as of the date hereof.

LOCAL UNION NO. 1245, INTERNATIONAL  
BROTHERHOOD OF ELECTRICAL WORKERS, AFL-CIO

          March 9          , 2011

By:           /s/ Tom Dalzell            
Tom Dalzell  
Business Manager